

Tender Number: T118/05/21

Tender description: Ad-hoc physical Security Services

Question and Answers Version 1

No.	Question	Type	Answer
1	I just want to ask concerning the advertised Tender document for Security Services (T18/05/21). It does not show the following: * Duration of the tender; * Place where the Security Guards will be working.	Technical	Refer to the following areas in the issued bid document: Page 15, paragraph 4 Project Timelines : provide the services for a period of three (3) years, subject to annual review of the service provider's performance. The IDC reserves the right to extend the services for a period not exceeding five (5) years. Page 13 Paragraph 3 Scope of work / terms of reference : The appointed bidder who has a National footprint should be able to provide ad-hoc guarding services as and when required to the IDC investments / assets across all nine provinces. Also page 17 paragraph 5.1.4 NATIONAL FOOTPRINT Bidders must have a National Footprint across all nine (9) provinces in the boarders of South Africa.
2	How many sites and their location?	Technical	As specified in the bid document, services are required on an ad-hoc basis where a need arise. The services span across all nine (9) provinces in the boarders of South Africa. Also refer to the answer in question 1 above.
3	How many Security officers in total, per site?	Technical	As this tender requirement is based on an as and when required basis this cannot be determined upfront therefore Refer to page 23 table A paragraph 7 Costing model, paragraph 7.1 with regards to Labour.
4	Locality: we are a small company based in KZN, are we eligible to bid for this particular tender?	Technical	All received bids will be evaluated as per the published tender requirements.
5	What is the quantity of guards required to execute this contract / a company can quote on?	Technical	Refer to the answer in number 3 reflected above.
6	Please advise the estimate start date for services?	Technical	As specified in the bid document, Page 15, paragraph 4 Project Timelines : The appointed Bidder will be required to start immediately after award.
7	Please advise if we may submit two price options as in accordance with Sectoral Regulations salary brackets in security differ between Rural and Urban areas?	Technical	No, all bidders must price as per Area 1 of the Sectoral Determination for Security Officers.
8	Do you require prices to be fixed for 12 months before increase or will price increases be allowed as and when sectoral increases take effect?	Technical	Price increases is addressed on page 24: "Please note that quoted prices are for current PSIRA pricing structure and will be adjusted in line with the latest approval by sectoral determination 6".
9	As we are quoting Ad-hoc unit rates – would the total bid price (ceiling price) be applicable? If the answer to the above question is yes – please advise how to calculate for the different PSIRA Areas?	Technical	The tender requirement is on a need basis / as and when required however bidders needs to provide all costs as per the published costing model in the bid document as this will be utilized for price evaluation purposes. Please also refer to the answer to question number 7 above.
10	Could you please give us an indication as to where guards would be posted in order for us to determine if there would be any additional costs involved in posting guards due to distances from branches?	Technical	As specified in the bid document, services are required on an ad-hoc basis where a need arise. The services span across all nine (9) provinces in the boarders of South Africa therefore locations is not known at this point in time. Bidders should therefore exclude the transport cost from Labour but indicate their rate per kilometer.