Tender Number: T20/08/20

Tender description: Request for Proposal for the Rental of New Multi-Function Printing Devices for IDC Regional Offices

Question and Answers Version 2

No.	Question	Type	Answer
1	With regards to point number: 5.1.3 MFP Device Minimum Functionality (page 22) - Secure printing with pin code using print management software: • Does the IDC currently have a print management system in place? • Does each site have a print management server? If not, does the sites print via IDC head office print management system, and does the bandwidth/infrastructure allow for this?	Technical	• The IDC only has a print management system in place at Head Office and not at the Regional Offices. • Each Regional Office has its own dedicated print server but does not use a print management system.
2	Do these machines require wireless printing?	Technical	Wireless printing did not form part of the specification as a minimum requirement.
3	Are all the IDC branches interconnected to a main server or do they all operate on individual networks and separate servers at each branch? This is important because it will determine which software licenses will be needed for the print management software.	Technical	Yes, all Regional Offices have there own dedicated print server. All branches are interconnected with IDC head office but we have a virtual infrastructure for each region.
4	Do we need to provide a print server for each branch or will we be able to load the print management software onto an existing server?	Technical	The print management software can be loaded on each server situated at each Regional Office.